**From:** Kevin Hahn [mailto:kevin.hahn@prm-net.com]   
**Sent:** Wednesday, December 28, 2011 2:28 PM  
**To:** Robert McWhorter  
**Subject:** Failed Pump

Robert,   
        We did a little more recon. On the failed pump from 2268.  As you mentioned, they obviously have a hard water and mineral issue there as well as some sort of outside corrosion issue.  Attached are some additional photos showing the damage to the pump to back up the need for replacement.  They really may want to consider a filtration system at that store to remove the minerals etc. to prevent future problems.  Based on the condition of that pump after only one year in operation I would be surprised if another one lasted past another year.  Something for corporate to consider.  I have the PO for the replacement so we will send that out as soon as we can.  We are a little short staffed this week but we will try to get it out the door tomorrow.

-Kevin

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